FACT SHEET

Managed Services

Other Services

Website & Social Media
Database Design
Event Management
Managed Services
Grant Consultation
Energy Systems
Special Projects

Managed Services

Our eOpen Solutions team is dedicated to making sure our clients can operate their businesses and access their data at all times. To achieve this goal, we take a strategic approach to ensure business continuity by developing both hardware and software back-up systems which protect your business operations. Once in place, we offer training allowing you to manage your own tools.

What's Involved

To offer efficient and affordable solutions, we believe it's our job to make the best out of the existing hardware, software and other technical systems already in place. Using the expertise of our team members, we review your existing infrastructure in order to make recommendations and design appropriate solutions.

In our work, protecting client data is a primary consideration. To achieve this goal, we are capable of building and managing servers as well as the security that surrounds them. We have been involved in moving and managing significant amounts of data to the cloud by aligning with cloud content management offerings that scale to meet any client need. These online services comply with both Canadian privacy laws and health content laws protecting data in Canada.

A specific area of expertise at eOpen Solutions is our ability to deal with inventory control as well as point of sale and accounting. By working closely with clients such as retail and grocery businesses that require such services, we have developed vast experience and a deep understanding of the challenges and opportunities offered by the careful integration of I.T. solutions into these areas. We aim to assist our retail customers to become more successful by providing guidance through industry-proven processes and procedures, allowing each one to become a more successful and profitable retailer.

- **Managed Services**
    - Vendor management
    - Network design, implementation, management
    - Inventory control
    - Point of sale & accounting
    - Video conferencing, webinars & board room setup
    - Training to educate staff & clients
    - Municipal I.T management incl. HVAC & SCADA
    - Servers, cloud, endpoints, desktops, data, firewalls, switches, VOIP phones, Backups & continuity, print management, power management